



COMMUNITY SOULS
CLEANING COMPANY

**COVID-19 CONFIDENCE
PLEDGE**

INTRODUCTION

We're delighted to be back in business now that our spaces of work and life are slowly beginning to reopen.

In light of COVID-19, we're launching our 'Community Souls Confidence Pledge'. A commitment to providing a safe and quality service & to delivering social value.

Never has there been a more important time to be creating essential jobs for people in our community who are furthest from the market. We all have a role to play in helping those who have been hit the hardest as a result of COVID-19. We also have the opportunity to honour our recognition of cleaners as key-workers; ensuring we continue to value this incredible workforce as life returns to normal.

By booking our services - YOU will achieve all of this.

CLEANING WITH CONFIDENCE

For the past couple of months we have been conducting extensive research, attending webinars on best practice, conducting risk assessments, updating our policies & procedures & training our staff. Our entire team is trained up & inducted, ready to provide a high quality service inline with government standards. We commit to;

ENSURING OUR STAFF HAVE

- Completed training in 'Control of cross contamination' provided by BICSc.
- Been inducted into our new risk assessment and procedures.
- Are equipped with adequate PPE inline with Gov.uk guidance including, disposable gloves, face masks, shoe covers & overalls.

WORKING WITH OUR CLIENTS TO

- Understand your additional measures.
- Adapt our service inline with your requirements.
- Advise on setting up the safest possible environments for your users.

REGULARLY UPDATE POLICY & PROCEDURE

- Method Statements.
- Workplace Risk Assessment Tool.
- Health + Safety Policy.

STAY UP TO DATE WITH TRAINING

To date we have completed;

- BICSc / Clean Logic Certified in 'Control of cross contamination'.
- Cleaning & Maintenance - Global Perspective Webinar, covering; learning from cleaning contracts around the world in tackling the global pandemic.
- Citation - training on managing the impact of C-19 & key considerations for getting back to business.

OUR APPROACH

With most workplaces being shut throughout lock down with minimal to zero cleaning activity, it has never been more important to ensure the correct measures are in place. Ensuring the workplace is virus free is our main priority for our clients, our measures include...

SPECIAL ATTENTION TO:

- Built up Dust on/behind Surfaces, Desks, Units, etc
- Kitchen & Breakout Areas – Appliances, Tables, Surfaces, Cupboards
- Hard Flooring & Carpeted Areas
- Internal Glazing & Windows
- Toilets & Washrooms – Urinals, Sinks, etc

USING SPECIALIST PRODUCTS

- **Ultra AX Viricidal Bactericidal Cleaner** - a virucidal / bactericidal disinfectant that has virucidal activity against all enveloped viruses (including Coronavirus) Kills 99.999% of bacteria.
 - **Versan Viricidal Surface Disinfectant** - a broad spectrum disinfectant which kills 99.999% of bacteria. Perfect for disease control it is a bactericide, fungicide, viricide and sporicide, which sterilizes while it disinfects. This sodium hypochlorite-formula is non-toxic, unlike bleach.
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ADDITIONAL SERVICES

Your cleaning requirements are likely to have changed . We're offering new & existing clients the opportunity to 'SCALE UP' their service for a fixed period of time to ensure your requirements are met, with the opportunity to resume a standard service when you're ready.

DEEP CLEAN: We're advising all of our clients to have a deep-clean ahead of returning to their buildings. Our staff are available to provide this service inline with government standards.

PREOCCUPATION CLEAN: Ensure your environments are cleaned after everyday use & ready for the day ahead. We're available morning and evenings, before or after opening hours.

TOUCH POINT CLEAN: This service allows you to book us for specific cleaning times during the day to clean touch points such as door & loo handles within your space ie. A setting is used from 9am - 5pm with medium to high footfall and usage, we could provide Touch Point Cleaning 12pm- 1pm.

NEW MENU OF CONSUMABLES: We have a new extended menu of products available to order along side your standard consumables including; PPE equipment and a new range of much stronger products that disinfect and kill bacteria.

NEXT STEPS

NEW CLIENTS

- COMPLETE OUR BOOKING FORM
- RECEIVE A FOLLOW UP CALL FOR YOUR PERSONAL CONSULTATION
- RECEIVE YOUR BESPOKE CLEANING PACKAGE TO MEET YOUR REQUIREMENTS

EXISTING CLIENTS

- BOOK A CALL TO REVIEW YOUR CURRENT SERVICE
 - IMPLEMENT OUR 'STEP UP' SERVICE, TO MEET YOUR CHANGING NEEDS
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Social Enterprise UK
Certified Member



BICSc

THE BRITISH INSTITUTE OF CLEANING SCIENCE

CORPORATE MEMBER



British Cleaning
Certificate

**WE'RE SO LOOKING
FORWARD TO SEEING YOU
SOON.**

Cleaning@CommunitySouls.co.uk | +44 (0) 7581 070717 | www.CommunitySouls.co.uk